The TiVo® Remote*

- **The TiVo® button** takes you to the TiVo Central® screen, the starting point for all your TiVo features and settings.
- **If programmed, TV PWR** turns your TV on or off.
- **Use Input** to select the input (such as TiVo box, DVD player, game system) your TV displays.
- **Back** goes back to the previous screen (in certain apps).
- **Guide** takes you to the program guide, where you can find shows to watch or record. Press it again to see filtered views.
- **If programmed, Volume and Mute** control the volume on your TV or AV receiver.
- **Play, Pause, Rewind, Fast-Forward** or play shows in Slow Motion. Press Rewind and Fast-Forward up to three times for three speeds.
- **Replay** repeats the last 8 seconds of the show. Press and hold to jump to the beginning of a show.
- **The letter buttons** sort and filter views. Look for the on-screen tips.
- **Clear** removes the display of the info banner or program guide, and deletes titles from the My Shows or To Do list.
- **If programmed, Volume and Mute** control the volume on your TV or AV receiver.

*This information is specifically for the TiVo DVR remote control. For detailed information about remote controls for the TiVo Mini go to www.tivo.com.

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The TiVo Service Quick Guide

- **Live TV** takes you to live TV. If you’re watching live TV, use it to cycle through the tuners.
- **Info** shows the info banner while watching live TV, press it again to make it disappear.
- **Use Zoom** to change aspect ratio of shows on your TV or to return to full-screen from the Video Window.
- **Press Select** to choose menu items or, when watching live TV to bring up the Mini Guide.
- **Use the arrow buttons** to navigate the TiVo menus and the program guide.
- **Use the Channel Up/Down buttons** to change the channel and to page up or down while in the program guide or TiVo menus.
- **Use the Thumbs Up and Thumbs Down buttons** to rate shows, collections, or video providers for TiVo Suggestions.
- **Advance** moves forward in 30-second increments; press and hold to jump to the end of the show. Or, press Advance to jump to the next tick mark when fast-forwarding or rewinding.
- **On TiVo DVRs that record shows, press Record** to record the show you’re watching, or to set up a recording for a show selected in the guide.
- **On Demand** takes you to the last channel tuned to in live TV.
- **Enter/Last** returns you to the main screen for video-on-demand options.
To navigate the on-screen menus, use the remote control’s arrow buttons to move to the option you want, then press SELECT.

Some TiVo® DVR remote controls are an RF remote. This means that the remote can control your TiVo® box even if the box is not in direct line of sight with the remote (for instance, if it is behind a cabinet door). If you have trouble using the remote in RF mode, or if you purchase additional remotes, you may need to “pair” the remote to your DVR before using it.

To program or pair your TiVo® remote, press the TiVo button to go to the TiVo Central® screen and select ‘Messages & Settings,’ then ‘Settings,’ then ‘Remote, CableCARD, & Devices,’ then ‘Remote Control Setup.’ Follow the easy on-screen instructions.

For more information on this and many other features, go to tivo.com/howto.

Glossary of icons

My Shows
- This show will be saved until you delete it.
- In less than three days, this show may be deleted to make room for other recordings you have requested, but only if space is needed.
- In less than one day, this show may be deleted to make room for other recordings you have requested, but only if space is needed.
- This show is currently being recorded.
- This show is currently downloading, transferring from another TiVo® box, or streaming from another TiVo® box.

Plain folder – contains more than one episode of the same series.
Folder with red or blue dot – contains a show that is currently recording (red) or downloading/transferring (blue).
Folder with white star – contains one or more shows recorded by a WishList search.
Folder with Suggestions icon – contains all shows recorded as TiVo® Suggestions.
- This show is a TiVo® Suggestion. TiVo® Suggestions are recorded only if space is available, and are the first to be deleted when space is needed.
- Other TiVo® boxes on your home network.

To Do List & Upcoming Episodes
(These icons appear beside shows scheduled to be recorded or downloaded.)
- Show will be recorded or downloaded as an individual recording (not part of a Season Pass® recording or WishList® search).
- Show will be recorded or downloaded as part of a Season Pass recording.
- Show will be recorded as part of a WishList search.
- This show is currently being recorded.
- This show is currently downloading, transferring from another TiVo® box, or streaming from another TiVo® box.

Customizing your TiVo® remote

When programmed, the POWER, INPUT, VOLUME, and MUTE buttons on the TiVo® remote can control your TV or AV receiver.

Some TiVo® DVR remote controls are an RF remote. This means that the remote can control your TiVo® box even if the box is not in direct line of sight with the remote (for instance, if it is behind a cabinet door). If you have trouble using the remote in RF mode, or if you purchase additional remotes, you may need to “pair” the remote to your DVR before using it.

To program or pair your TiVo® remote, press the TiVo button to go to the TiVo Central® screen and select ‘Messages & Settings,’ then ‘Settings,’ then ‘Remote, CableCARD, & Devices,’ then ‘Remote Control Setup.’ Follow the easy on-screen instructions.

For more information on this and many other features, go to tivo.com/howto.

Using the on-screen menus

On the on-screen menus, use the remote control’s arrow buttons to move to the option you want, then press SELECT.

The LEFT arrow button often takes you to the previous screen.

To Do List & Upcoming Episodes
(These icons appear beside shows scheduled to be recorded or downloaded.)
- Show will be recorded or downloaded as an individual recording (not part of a Season Pass® recording or WishList® search).
- Show will be recorded or downloaded as part of a Season Pass recording.
- Show will be recorded as part of a WishList search.

Highlight Bar

Discovery Bar

The Discovery Bar is the bar of images across the top of the TiVo Central screen and other menu screens. Press the UP arrow to move up to the Discovery Bar, then the LEFT and RIGHT arrows to move around. Select an image that interests you to learn more about that item.
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Using this guide

Thank you for choosing the TiVo experience. The Quick Tours in this guide describe features of the TiVo service running on the following TiVo devices:

The TiVo digital video recorder (DVR) has multiple tuners and a hard drive allowing you to pause and rewind live TV, and to watch and record different shows at the same time (the number of tuners in TiVo DVRs varies by model).

The TiVo Mini set-top box (STB) is a tuner-less, all-purpose companion to your TiVo DVR (the TiVo Mini uses your home network to “borrow” a tuner from a connected TiVo DVR). With the TiVo Mini, you can watch live TV, search and browse for shows, watch shows saved on TiVo DVRs in your home network, enjoy Video On Demand, and more. You can even start watching a show in one room and finish it in another!

Note: Most of this guide applies to using the TiVo service on the TiVo DVR and any specific service differences for the TiVo Mini are noted. For much more visit tivo.com.

Basic terms

When we talk about the TiVo service, here are some terms you should know:

Live TV. If you’re watching a show as it’s being broadcast, you’re watching live TV. You can pause live TV for up to 30 minutes. When you resume watching, you’re “behind” live TV. (You can always get to live TV by pressing the Live TV button on your TiVo remote control.)

Multi-tuner. A tuner is a device found inside DVRs, TVs, cable boxes — anything designed to receive TV signals, including the TiVo DVR. A tuner picks one channel to display; it “tunes” to that channel. The TiVo DVR has multiple tuners inside and it can simultaneously record different shows on the different tuners (pressing the Live TV button on your TiVo remote will switch among the tuners). See “Watching multiple shows at once” on page 15 for more information about switching tuners.

Streaming. Streaming means watching a video directly from another device; there’s no need to transfer or download it first. With the TiVo DVR, you can stream shows to or from another TiVo DVR in your network or from a number of broadband sources. You can also stream to one or more TiVo Minis!

Host/Client. When your TiVo DVR streams shows to another TiVo DVR or device, including the TiVo Mini, your DVR is a “host.” The TiVo DVR or device receiving the shows is the “client.” And your DVR can be a client, too! When you stream shows from another TiVo DVR to your DVR, your DVR is a client.

TiVo service. If the TiVo DVR (or TiVo Mini) is the body, the TiVo service is the brains! The program information provided by the TiVo service powers the program guide, allowing you to search for
shows, and more. See “Searching for shows (and more!)” on page 12 for more information.

**CableCARD™ Decoder.** A CableCARD decoder allows your TiVo DVR to receive digital cable channels without a cable box. Your TiVo DVR comes with the CableCARD already installed. You should not remove the CableCARD at any time.
Quick Tour – The TiVo Central® screen

Your starting point for just about everything!

The TiVo Central screen is the starting point for just about everything you do with your TiVo DVR or your TiVo Mini. From the TiVo Central screen, you can see a list of all the shows you’ve recorded, find new shows to watch, explore great video-on-demand choices, and more.

To get to the TiVo Central screen from live TV or any TiVo screen, just press the TiVo button at the top of your TiVo remote control. Use the UP , DOWN , LEFT , and RIGHT arrows on the remote to move around, then press the SELECT button on an option that interests you.

The Video Window

The Video Window is located in the upper right corner of the TiVo Central screen and most other TiVo menu screens, unless you choose to turn it off or temporarily hide it. The Video Window continues playing the show you were watching when you entered the TiVo Central screen.

You can press the PAUSE button on your TiVo remote to pause what’s playing in the Video Window, and press PAUSE again to resume playing.

To temporarily hide the Video Window, press the SLOW button. Press SLOW again to restore the Video Window.

If you’d rather permanently turn off the Video Window, from the TiVo Central screen select ‘Settings & Messages,’ then ‘Settings,’ then ‘Displays,’ then ‘Video Window.’
Discovery Bar

The Discovery Bar is the bar of thumbnail images across the top of the TiVo Central screen and many other TiVo menu screens. What you’ll see in the Discovery Bar depends on you! Often, the Discovery Bar displays ideas for shows you might like based on what shows you record and mark as your favorites. For example, if you record the show “American Idol,” the Discovery Bar might display thumbnails for other shows, like “So You Think You Can Dance.” It all depends on what you’re interested in and what’s available to you.

The Discovery Bar also displays lots of other great viewing options: popular shows or sports events that are playing on live TV, items from your My Shows list, TiVo Suggestions, new video-on-demand shows, and more!

Press the UP arrow ▲ to move up to the Discovery Bar, then the LEFT ◀ and RIGHT ► arrows to move around. Press the SELECT button ⊞ on an image that interests you to open an information screen about that item.

‘What to Watch Now’

‘What to Watch Now’ sorts through all of your channels and video provider offerings to show you a list what’s available right now. Choose from popular live TV shows, live sports events, movies, TiVo Suggestions, and more! Just select ‘What to Watch Now’ to get started. (You can also select ‘What to Watch Now’ from your My Shows list.)

And more

From TiVo Central you can find shows, manage upcoming recordings and downloads, access music and photos from your networked PC, and explore a variety of apps available on your TiVo DVR or your TiVo Mini. You’ll learn more about these options later in this Guide, but remember — it all starts from TiVo Central.
Quick Tour – My Shows

All the shows recorded by your TiVo DVR are shown in the My Shows list. To get to the My Shows list from any menu screen or from live TV, just press the TiVo button twice. (Just press it once if you’re already on the TiVo Central screen.) You can also see the My Shows list of any other TiVo DVRs on your home network. Just press the DOWN arrow until you see the DVR you want. Highlight it and press the SELECT button to see that DVR’s My Shows list.

Highlight any title in the My Shows list (even a show that’s still recording) and press the PLAY button to play the show from the beginning, or to resume playing from where you left off.

To delete an individual show or a group, highlight the show or group name and press the CLEAR button.

Note: Deleting a show on your TiVo Mini will delete it from the host TiVo DVR.

Highlight a title and press the SELECT button to open an information screen where you’ll be able to play, delete, or get more information about the show.

Using My Shows categories

The left column on the My Shows list contains categories that help you quickly locate shows in the list. Highlight a category in the left column to view shows only in that category; for example, highlight “Kids” to view only kids’ shows, or “Movies” to view only movies. Personalize your My Shows list by hiding certain categories or changing the category order.

1. Press the button and select “Left Column: [Show Categories].”
2. Highlight a category you want to hide, and press SELECT to remove the check mark.
To change the order of the categories, highlight the one you want to move, press the RIGHT arrow, and then use the UP and DOWN arrows to place the category where you want it.

When you're happy with your list, press A twice to return to the My Shows list.

**Note:** When the “Kids” category is turned on, kids shows and movies will appear only in that category. (For example, you’ll find kids movies under “Kids,” not under “Movies.”)

### Available space

A small bar underneath the words “My Shows” on the My Shows screen lets you know how much space you have available for new recordings on your TiVo DVR. If you don’t want to see the amount of space used, press the button and choose the option to turn it off.

### Sorting shows

You can view My Shows either alphabetically by title (from A to Z) or by date recorded. Press the button to change how the list is sorted. Press it again to switch back.

### Grouping shows

When Groups are on, shows are organized into folders, and a number in parentheses to the right of each folder shows how many shows it contains. If you’ve recorded several episodes of the same show, they can all be collected into a group. You’ll also see groups for HD recordings, TiVo Suggestions (if you have auto-recording of Suggestions turned on), and auto-recording WishList® searches.

Groups are on by default. To turn them off, press the button to turn groups off. Press it again to turn Groups back on.

Even if Groups are turned off, you’ll see the Recently Deleted group at the bottom of the My Shows list. Shows you delete go to the Recently Deleted group, where they remain until space is needed for new recordings.
are available for recovery until space is needed for new recordings.

A show’s title may appear in more than one group, even though there is only one recording of the show. For example, you might have several episodes of a show in that show’s group, and the same titles in the HD Recordings group, which includes all shows recorded in HD. When you delete a show in one group, the title also disappears from any other group.

When your shows are grouped, you can highlight the group name and press the PLAY button to play all of the shows in the group in sequence, beginning with the oldest.

**Program details**

You can highlight any show in My Shows and press the SELECT button to see the program details screen, which offers these options:

- **Play** (or **Resume playing** if you’re returning to a partially watched show).
- **Keep until...** By default, recordings are saved until space is needed for new shows. But you always have the option to keep a show for as long as you want. Just select ‘Keep until...’ and on the next screen, choose ‘Keep until I delete’ or specify that the show be kept until a specific date you choose.
- **Delete now** (or **Stop recording** if recording is in progress).
- **Bonus features** Watch YouTube™ videos related to the show and more.

**Note:** Some bonus features may not be available; check with your service provider for more information.

- **Explore this show** Find details about the show, including information about upcoming episodes and cast members.
• **More options** View upcoming episodes or broadcasts of a show or movie, or get a Season Pass® recording of a series. Select ‘More options’ to choose how long to keep a recording (by default, recordings are saved until space is needed for new ones).
Quick Tour – Finding & recording shows

You can find shows to watch or record by searching, browsing, or asking for recommendations!

Searching for shows (and more!)

Search by show title, episode title, show description, or person name (actor, director, etc.). The TiVo service searches upcoming TV shows and movies, web videos, Video On Demand, and more, all at the same time. You can even search for a particular channel by its network name or call sign (such as NBC or ESPN).

1. From the TiVo Central screen, select ‘Find TV, Movies, & Videos,’ then choose ‘Search.’

2. Use the letter grid to spell out the title, person, or word you’re looking for. Press the arrow buttons to move around, then press the SELECT button on each letter you want. As you select letters, a list of possible matches appears on the right. For example, if you enter the letters HOW, you might see matches for the TV show “How I Met Your Mother,” the video-on-demand movie “How To Lose A Guy In Ten Days,” and the director Ron Howard. Results are sorted by popularity, with better matches higher in the list.

3. Keep selecting letters until you see what you’re searching for. If you make a mistake, you can press the CLEAR button to erase everything, or the REWIND button to erase one letter at a time. Insert a space by pressing the FAST FORWARD button.

4. Use the RIGHT arrow to highlight the show or person name, and press the SELECT button to view the information screen.

5. For a show, select ‘Get this show’ to record the next showing or to set up a Season Pass recording on the host DVR. From the information screen, you can also view upcoming
episodes or an episode guide, learn more about cast members, and access bonus features!
Quick Tour – Watching live TV

When you’re watching a show as it’s broadcast, you’re watching live TV. Press the LIVE TV button to go to live TV from any TiVo screen.

Moving around in time

1. First, press the PAUSE button . You can pause live TV for up to 30 minutes. After that, playback resumes.

   When you pause live TV, you see a status bar showing a one-hour period. The green segment shows the portion of the hour that has been saved by your TiVo DVR. The white line marks your current point in time. When the white line is back in the green segment, you’re “behind” live TV.

2. Press the PLAY button to continue watching the show. Next, press the REWIND button and the show rewinds. Press REWIND a second time to rewind faster, and a third time to go even faster. Press PLAY at any time to return to normal speed.

3. Press PAUSE again, and, with the show paused, press the FAST FORWARD button to move a small step forward. Press REWIND to move a small step back. Press PLAY to resume watching at normal speed.

4. Press the REPLAY button . The show jumps back 8 seconds — useful for when you miss a great sports play or a bit of dialog, or for when you fast forward too far.

5. Press REPLAY again, then immediately press the SLOW button to see your own slow-motion replay.

6. Press the ADVANCE button . You’ll instantly move forward 30 seconds.

7. Press and hold the ADVANCE button and presto! You’re caught up to live TV.
8. Press and hold the REPLAY button 🔄 to skip back to the beginning of the saved portion.

Changing channels
To move one channel at a time, press the CH UP/DOWN button 🔁.

To go to a specific channel, use the number buttons on your TiVo remote, then press the ENTER button 👉. (If you don’t press ENTER, the channel changes automatically after a few seconds.) To jump back to the previous channel on the same tuner, press ENTER again.

Tired of channel surfing? Press the GUIDE button 📋 to display the program guide. Highlight any show and press the SELECT button 🎥. If the show is currently on, the channel changes. If the show is on later, you’ll see options to record it.

Watching multiple shows at once
Your TiVo DVR can watch (and record!) multiple shows at the same time. Go ahead, try it:

1. First, press the PAUSE button 🕳 to pause the live TV show you’re watching. Let’s call the tuner you’re watching “Tuner 1.”

2. Press the LIVE TV button 📣 to switch to the next tuner, “Tuner 2.” Whenever you press LIVE TV, you’ll switch to the next tuner in line.

Note: You may see the same channel on more than one tuner.

3. Press LIVE TV as many times as necessary to switch back to Tuner 1. Notice that the first show you were watching is still paused. Press the PLAY button 🎥 (or PAUSE again) to continue watching the show.

4. Press LIVE TV to switch to Tuner 2. Because you didn’t pause this show, it’s still playing. Press the REWIND button ⏪ to watch the part of the show you missed. Press PLAY to start playing.
5. Continue pressing LIVE TV to cycle through the rest of the tuners, and back to Tuner 1. Shows that you paused are still paused; shows you were watching are still playing. You can rewind them to catch what you missed!

Recording the show you’re watching

You can always record the show you’re watching — just press the RECORD button while watching any tuner. Then select ‘Record this showing.’ Select ‘Season Pass & other options’ or ‘Explore this show’ for more choices.

Recording the saved portion

On the TiVo DVR, up to 30 minutes of the current channel’s broadcast is always being saved, even when you’re not recording. When you change channels, the TiVo DVR clears the saved portion on the tuner you’re watching and starts saving again on the new channel. So, if the saved portion is important to you, either record the program or switch tuners instead of changing the channel.

To record the saved portion in addition to the rest of the program, choose ‘Record this showing.’

Stopping a recording

You can stop any recording in either of two ways: press the RECORD button in live TV, then choose ‘Stop the current recording.’ Or, from the My Shows list, chose a title that’s currently recording, then choose ‘Modify recording,’ then choose ‘Stop recording.’

Parental Controls settings

Parental Controls help you make sure your family has access to only those shows you want them to watch. Set limits on movie and television ratings, lock specific channels, and prevent viewing of recorded shows that violate the settings you choose.
From the TiVo Central screen, choose ‘Settings & Messages,’ then ‘Parental Controls.’ (Or, select the padlock icon from the large info banner.)

The padlock icon in the info banner shows the current state of Parental Controls.

- **Off** No password or controls are set. The icon is dim and unlocked.
- **On** Password and controls are set. The icon is bright and locked.
- **Temporarily Off** Controls are set but turned off. The icon is bright and unlocked.

### Changing Parental Controls settings

Once Parental Controls are on, you must enter your Parental Controls password to change any Parental Controls settings.

**Turn on Parental Controls** Use the number buttons on your TiVo remote to enter a four-digit password, then enter the same password again for confirmation.

**Turn off Parental Controls** Enter the password, and press the SELECT button. When Parental Controls are off, the password is deleted and anyone can view any shows or watch any channels.

**Change PIN** Select ‘Change Password’ from the Parental Controls screen. Enter a new PIN, then re-enter the new PIN to confirm.

### Adjusting ratings settings for TV and movies

Movies originally meant for release to theaters have a different rating system from shows made for TV. Use rating limits to set rules for both rating systems, as well as for specific types of TV content. Select the rating type to change it.

**TV/Movie rating limits** Ratings shaded in green are not locked; ratings in red are locked. Use the UP/DOWN arrows to adjust which ratings are locked.
Block by TV content  Types of content marked by broadcasters as able to be blocked are listed. Select each type of content you want to block, then use the UP/DOWN arrows to adjust which ratings are blocked (shaded in red).

Block Unrated Programs  Some movies and TV shows are unrated. Use this setting to block all unrated movies or TV shows.

Manage Other Ratings  Additional regional ratings may be available.

Locking channels

When a channel is locked, the Parental Controls password must be entered to view the channel. You can lock specific channels, or all channels.
Quick Tour – Using the guide and mini-guide

The on-screen program guide displays up to two weeks of TV programming at the touch of a button — the GUIDE button on your TiVo remote. You can choose to display the guide as a grid, or use the TiVo Live Guide (shown here). When you’re viewing the guide, press the button to display Guide Options and choose the view you want.

The mini-guide is a smaller version of the program guide. It shows you what’s coming up on the channel you’re watching and the next two channels. Press the SELECT button while watching live TV to bring up the mini-guide.

In the grid guide, TiVo Live Guide, and mini guide, new shows are marked with a icon. Shows that are currently recording have a red circle icon next to the title, while shows that are scheduled to record are marked with a check mark (for individual shows) or double check mark (for Season Pass recordings).

To move around in the guides (TiVo Live Guide, grid guide, or mini-guide):

- Press the FAST FORWARD button to move the displayed time ahead one half-hour at a time, or press the REWIND button to move it backward.
- Press the ADVANCE button to jump 24 hours ahead, or the REPLAY button to jump 24 hours back.
- Press SELECT on a show in progress, and the channel changes to that show. Press the RECORD button to record it.
- Press SELECT on an upcoming show, and you’ll see a screen with recording options. Set up your recording or press the LEFT arrow to go back to the guide.
Don’t see what you’re looking for? Press the ENTER button while viewing the full program guide to jump directly to the Search screen.

Choosing channels for the guide

You can use the Guide Options screen to choose which channels to display in the guide.

**All** Display all channels available from your service provider, even channels you don’t receive.

**My Channels** Display only the channels that are checked in the Channel List (recommended).

**Favorites** Display only the channels you rated as your favorites in the Channel List.

Finding more showings

For a comprehensive list of all upcoming showings of a program, including repeats, select the show from the guide, then select ‘Season Pass & other options.’ Then choose ‘More options’ from the program details screen, and select ‘View other showings.’ You can use this list to choose the showing that you want to record.

Recommended shows

With all the programming available to your TiVo DVR or your TiVo Mini, sometimes you might want show recommendations. The TiVo service is here to help: the Discovery Bar, Collections, and TiVo Suggestions put a variety of recommendations at your fingertips.

The Discovery Bar

The Discovery Bar appears at the top of most TiVo screens. What you’ll see in the Discovery Bar depends on you! Often, the Discovery Bar displays ideas for shows you might like based on what shows you record and mark as your favorites. For example, if you record the
show “American Idol,” the Discovery Bar might display thumbnails for other shows, like “So You Think You Can Dance.” It all depends on what you’re interested in and what’s available to you.

The Discovery Bar also displays lots of other great viewing options: popular shows or sports events that are playing on live TV, items from your My Shows list, TiVo Suggestions, new video-on-demand shows, and more!

You can customize what appears in the Discovery Bar by going to ‘Settings & Messages,’ then ‘Displays,’ then ‘Customize Discovery Bar.’

Collections

You can browse collections, groups of shows on related subject matter recommended by the TiVo service, partners, or video providers. Find Collections by choosing ‘Find TV, Movies, & Videos’ from the TiVo Central screen, then choose ‘Browse TV & Movies,’ then ‘Collections.’

When viewing a collection, press the A button to see options, or the B button to change the sort order.

TiVo Suggestions

You can rate any show — whether it’s live, recorded, or listed in the program guide — by pressing the THUMBS UP ® or THUMBS DOWN ® button. You can give a show up to three Thumbs Up (great!) or three Thumbs Down (terrible!).

TiVo Suggestions uses these ratings to create a list of shows you might like. The more shows you rate over time, the better TiVo Suggestions will get at finding interesting shows for you.
Auto-recording TiVo Suggestions

When your TiVo DVR has available space, it automatically records TiVo Suggestions. But you don’t ever need to worry about recorded Suggestions taking up space — here’s why:

- TiVo Suggestions never replace shows you record, or prevent your shows from being recorded.
- TiVo Suggestions are always the first shows deleted to make room for your recordings.

If you’d prefer not to record TiVo Suggestions automatically, you can turn them off. From the TiVo Central screen choose ‘Settings & Messages,’ then ‘Settings,’ then ‘Recording,’ then ‘TiVo Suggestions.’

On the TiVo Suggestions screen, choose ‘No, don’t record TiVo Suggestions.’ You can still see the TiVo Suggestions list and choose to record individual shows.

Watching TiVo Suggestions

Recorded suggestions appear in the TiVo Suggestions group inside the My Shows list. You can watch, save, or delete them just like any other shows.

Viewing the Suggestions list

You can easily review a list of upcoming TiVo Suggestions. From the TiVo Central screen choose ‘Find TV, Movies, & Videos,’ then ‘Browse TV & Movies,’ then ‘TV,’ then ‘Suggestions.’

To make sure a show records, highlight it and press the SELECT button. You can also use the THUMBS UP ® or THUMBS DOWN ® buttons to rate shows in this list and improve future recommendations.

To display a list of all shows that you’ve rated, while viewing the upcoming TiVo Suggestions screen, press ENTER button to see the Review Thumbs screen. Then,
highlight a show and use the THUMBS UP and THUMBS DOWN buttons to change its rating.

**Season Pass® recordings**

On a TiVo DVR, a Season Pass recording automatically records every episode of a series that airs on a certain channel — even if the day or time changes! Just select a show from the guide or your search results, and choose ‘Get a Season Pass.’

If the TiVo service finds any conflicts in scheduling upcoming episodes of the Season Pass recording, you’ll be asked to choose whether you want to keep the previously scheduled recording or record the new show instead.

**Season Pass recording options**

When you set up a Season Pass recording, you can choose how many episodes to keep and how long to keep them using Recording Options. Choose ‘First run only’ if you want to skip the re-runs.

You can cancel the recording of any episode in a Season Pass recording collection by highlighting the title in the To Do List and pressing the CLEAR button. You can delete the entire Season Pass recording collection or change recording options using the Season Pass Manager.

**Creating WishList® searches**

On a TiVo DVR, a WishList search finds shows that match your search criteria on any channel you receive — and it keeps on searching for as long as you keep the WishList search.

You can search for something specific by creating a WishList search with multiple criteria: for instance, you might create a WishList search for actor George Clooney, category Movies, and sub-category Action. This WishList search would find action movies starring George Clooney.
You can even use WishList searches to find something very specific. For example, the Keyword GIANTS with category Football would find Giants football games, but not Giants baseball games.

If you choose to auto-record matches to your WishList search, you’ll find any recorded matches in your My Shows list. WishList recordings are marked with a star 🌟.

Creating a WishList search

Creating a WishList search is simple:

1. On a TiVo DVR, from the TiVo Central screen, choose ‘Find TV, Movies, & Videos,’ then ‘WishList Searches.’

2. Select ‘Create a new WishList Search.’

3. Next, start choosing criteria for your WishList search. You can choose any or all of the following:
   - **Keyword** Search for shows with specific words in the show or episode title, description, actor, director, year, or category.
   - **Title Keyword** Search for shows with specific words in the show or episode title.
   - **Actor** Search for shows with your favorite actor.
   - **Director** Search for shows by a specific director.
   - **Category** Search for specific categories and sub-categories of shows (for example, action movies or nature documentaries).

4. After entering your initial search criteria, you’ll return to the Create WishList Search screen. Continue adding as many search criteria to your WishList search as you like. For instance, you could create a WishList search like this:
   - Keyword: Pirate
• Actor: Johnny Depp
• Category: Movies

Your results would include only pirate movies starring Johnny Depp.

5. The TiVo service automatically assigns a name to your WishList search. To assign a different name, select ‘WishList Name.’

6. When you’re finished entering search criteria, select ‘Done creating this WishList Search.’

After you’ve created the WishList search, you can do any of the following:

• **View upcoming programs** You’ll see a list of shows airing in the next two weeks or so that match your WishList search criteria. You can choose to record individual shows from the list.

• **Auto-record WishList programs** Your TiVo DVR will automatically record any shows matching your Wishlist search criteria until you modify or delete the WishList search.

• **Edit or delete Wishlist search** You can change the WishList search — for example, to correct a misspelling or to add a category to narrow the results — or cancel it.

**Using the Asterisk (*) in WishList Searches**

To search for similar words in a Keyword or Title WishList, use the asterisk (*) as a wild card symbol that replaces the endings of words. For example, the keyword AIRP* would find shows containing “airport,” “airplane,” “airplanes,” as well as the movie “Airplane!” To enter an asterisk, press the SLOW button |↓|.

**Note:** You can use the asterisk only at the end of a keyword, not to omit letters at the beginning or in the middle of a word.
Auto-recording a WishList search

You can set a WishList search to auto-record, and it will record every show it finds, on any channel you receive.

Each auto-recording WishList Search and its upcoming recordings are marked with a star in the To Do List and the Season Pass Manager. If you want to be sure that all matching shows are recorded, give the auto-recording WishList search a high priority in the Season Pass Manager.

Finding shows online

Using tivo.com

Schedule a recording or set up a Season Pass on your TiVo DVR from any computer with Internet access and a standard web browser. Go to tivo.com/tco to search for shows by time, title, keyword, or actor/director. You can even set the show not to record if it conflicts with a recording already scheduled on your TiVo DVR.

To schedule recordings online:

1. Go to tivo.com/tco and sign in.
2. In the upper right corner of the Find TV Shows page, select the name of the TiVo DVR for which you want to schedule recordings.
3. Use the simple or advanced search of your TV listings, browse by category or channel, or search the TV Listings Guide.
4. From the list of search results, click the name of a show and choose either ‘1-Click Record,’ ‘1-Click Season Pass,’ or ‘Record with Options.’
Using your smart phone or tablet to schedule shows

You can schedule recordings on your TiVo DVR with your smart phone or tablet using the TiVo app.

For more information on using your smart phone or tablet with your TiVo DVR, go to tivo.com/howto and choose ‘Scheduling, remotes, & mobile devices.’

Managing recordings

On TiVo DVRs, the To Do List shows all your scheduled recordings and lets you change recording options or cancel recordings. The Season Pass Manager prioritizes all your repeating recordings and lets you manage conflicts and set options.

Using the To Do List

To view the To Do List, on a TiVo DVR, from the TiVo Central screen, choose ‘Manage Recordings & Downloads,’ then ‘To Do List.’

You’ll see a list of all shows scheduled to record in the next two weeks or so. Highlight any show and press the SELECT button to see available options.

Canceling a recording

To cancel a recording, just highlight the show title on the To Do List and press the CLEAR button.

Viewing Recording History

Choose ‘View Recording History’ on the To Do List if you’re curious why a particular show or episode was not recorded, why it’s not scheduled to record, or when it was deleted from your My Shows list. The Recording History is organized by date; use the UP/DOWN arrows to browse the shows in the list. Select the show’s title for more information about it.
Note: A show will not be recorded if it appeared in your My Shows list or To Do List in the previous 28 days.

Using the Season Pass Manager

Season Pass recordings are prioritized by the order in which you set them up, with the first having the highest priority, and so on.

To view the Season Pass Manager, on a TiVo DVR, from the TiVo Central screen choose ‘Manage Recordings & Downloads,’ then ‘Season Pass Manager.’

Use the UP/DOWN arrows to highlight a repeating recording, and press the RIGHT arrow to highlight the arrows to the right of the title, then use the UP/DOWN arrows to move the selected title up or down in the list.

Because your TiVo DVR has multiple tuners, recording conflicts should be minimized. However, when too many shows are scheduled to record at the same time, only the shows with the highest priorities are recorded.

Editing a repeating recording

You can also use the Season Pass Manager to view and change recording options, view upcoming episodes, or cancel Season Pass recordings or auto-recording WishList searches. Highlight the show title and press the SELECT button to view available options.
Quick Tour – Video On Demand

Your TiVo DVR and your TiVo Mini have access to thousands of the latest hit shows and movies — most of them free!

Whenever you search for a show, available video-on-demand shows are included in the results. It’s just that easy to find the shows you want.

Accessing Video On Demand

If you’d rather browse the available video-on-demand offerings, just press the ON DEMAND button. This will take you to the main screen of available content.

Choosing a video

To select an on-demand video:

1. On the main Video On Demand page, you’ll see a list of categories (like ‘New,’ ‘Drama,’ or ‘Comedy’) to choose from. Highlight the category you wish to browse and press the SELECT button.

2. If you are offered sub-categories, choose a sub-category and press SELECT.

3. A list of available videos is displayed. You’ll see the video’s price, and when you highlight the video, you’ll see a brief description in the right column.

4. Once you’ve located a video you want, highlight it and press SELECT. This will bring you to a screen that gives you more details on the video and, in many cases, allows you to watch a free preview.

5. If the video is free, the information screen will have an option to ‘Play.’ Select ‘Play’ to start the video.
If the video must be rented to view it, the information screen will have an option to ‘Rent & watch now’ (the price will be listed). Select ‘Rent & watch now’ to order the video. You will be asked to confirm your purchase by pressing the THUMBS UP button.

Controlling a video

Stopping the video. Once you’ve started watching your video, you can stop it at any time by pressing the LEFT arrow. Partially watched videos are stored in the ‘My Rentals’ folder. See “Watching a saved video” on page 30 for information on watching a video saved in the ‘My Rentals’ folder.

Pausing. Press the PAUSE button. To resume playing, press the PLAY button.

Rewinding. Press the REWIND button. You can press REWIND up to three times for three speeds. When you are ready to watch, press PLAY.

Fast Forwarding. Press the FAST FORWARD button. You can press FAST FORWARD up to three times for three speeds. When you are ready to watch, press the PLAY button.

Note: Some videos from the available video-on-demand library might not allow you to fast forward.

Watching a saved video

Partially and completely viewed on-demand videos are saved in the ‘Watch it again’ folder for as long as they are available from the Video On Demand library. You can watch them again at any time.

To restart a video in progress, or to re-watch a video you have already viewed:

1. Press the ON DEMAND button.
2. Select the ‘My Rentals’ folder.
3. Select the video you want to watch.

4. Select ‘Resume playing’ to start playing from where you left off, or, to play the video from the beginning, press the RIGHT arrow to select ‘from beginning.’
Quick Tour – Music & Photos

Your TiVo DVR or your TiVo Mini is really an entire digital home entertainment center, with access to your photos, music, and more!

Note: Some features may not be available; check with your service provider for more information.

Photos

Connect to your Picasa and Photobucket accounts to view photos stored there. From the TiVo Central screen, select ‘Music & Photos,’ for available options.

Music

With your TiVo DVR or your TiVo Mini, you’ll have a constant supply of all your favorite music.

Pandora® Internet Radio. Pandora is a free service that lets you create custom Internet radio stations personalized just for you, playing only the music you love! Just tell Pandora one of your favorite songs, artists, or composers, and it will create a radio station that explores that kind of music. You can even create stations based on genre (rock, pop, dance, show tunes, classical). Pandora plays all your current and old favorites and introduces you to new songs you’ll love.

Spotify. On demand music! Spotify lets you listen to your favorites and discover new music right from your TiVo box.

Podcaster. Find and listen to podcasts without your computer or mobile device.

To view music options, from the TiVo Central screen, select ‘Music & Photos’ for available options.
YouTube™ videos

Browsing YouTube videos with your TiVo DVR or your TiVo Mini is just as easy as browsing YouTube videos on the Internet. From the TiVo Central screen choose ‘Find TV, Movies, & Videos,’ then ‘YouTube.’

On the YouTube home page, use the arrow buttons to explore the menus. You can browse by channel (categories covering everything from animation, to comedy, to music, and more), search for a particular video, or sign in to see your subscriptions and favorite videos.

**Note:** A “BACK” option appears on every page except the home page. Select it to back to the previous menu. (Using the LEFT arrow will not take you to the previous menu.)

You can also search and browse for YouTube videos using the TiVo menus. When you search or browse using the TiVo menus, shows available from YouTube display a YouTube logo on the right side of the screen.

For more information on this and many other features, go to tivo.com/howto.
Quick Tour – Streaming or transferring shows

When other TiVo DVRs are connected to the same network as your TiVo DVR or your TiVo Mini, you can watch shows saved on your other TiVo DVRs by streaming or transferring them to your TiVo DVR or your TiVo Mini. You can also stream shows directly from some video providers.

1. From the TiVo Central screen, select ‘My Shows.’
2. At the bottom of the My Shows list, highlight the TiVo DVR you want to stream or transfer shows from.
3. Press the SELECT button to see the other TiVo DVR’s My Shows list.
   
   **Note:** Some shows cannot be streamed or transferred due to the copy protection assigned to them by the program provider. These shows are usually marked with a red circle-slash icon (47 C.F.R. 76.1904).

4. Find the show you want to stream or transfer from the other TiVo DVR. Highlight it and press SELECT.
   
   If you are streaming the show, you can start to watch it immediately. If you are transferring the show, you can choose to watch it as it transfers, or continue browsing and choosing shows to transfer.
   
   You can pause, rewind, fast forward, and play streaming video or transferred shows in slow motion just as you would live TV!

For more on streaming or transferring shows, including how to transfer shows to your portable device, visit tivo.com/howto.
Getting more info

Got a question? Here’s how to find answers:

1. Use the TiVo service help screens. For general troubleshooting, go to the TiVo Central screen, and select ‘Settings & Messages,’ then ‘Help.’

2. Get how-to information online. You’ll always find the latest information about what you can do with your TiVo DVR or your TiVo Mini online at tivo.com/howto.

3. Use online support. Visit Wave Customer Service at wavebroadband.com/support.

4. Call Customer Support. If you still have questions, contact Wave Customer Service at 1-866-928-3123.
Troubleshooting

Note: Some of the following options apply only to the TiVo DVR. For additional information about troubleshooting the TiVo Mini, go to tivo.com/howto.

TiVo service

What is the TiVo service?

• Think of TiVo service as the brains behind your TiVo DVR or your TiVo Mini. Your TiVo DVR or your TiVo Mini uses the program information provided by the TiVo service to power the program guide, allow you to search for shows and schedule recordings, and more.

What happens if my TiVo DVR temporarily loses power?

• In the event of a power outage, any programs scheduled to record during the power outage will not be recorded. If a recording is in progress during a power outage, the recording will resume once power is restored and the DVR restarts. The recording will show up in two parts if the power is restored during the time the recording was made.

Your Season Pass requests, WishList Searches, and all the existing recordings in the My Shows list will not be affected. Shows in your To Do List will record as scheduled once the power is restored.

Channels

I can’t go to one of my channels.

• Review your channel list to make sure all the channels you subscribe to are marked with a yellow check. Compare the channel list to the list of channels in your cable plan.
• The TiVo DVR require a CableCARD™ decoder to receive any cable programming. Contact your cable company to make sure that all of the channels in your cable subscription have been activated on the CableCARD decoder.

• You may be trying to access an antenna or analog cable channel. The TiVo DVR does not receive analog channels.

The TiVo Remote Control

Note: Different TiVo remote controls can have different buttons and features. For information about a specific remote control model, go to tivo.com/howto.

My TiVo remote doesn’t work with my TiVo DVR or my TiVo Mini.

• Be sure you are using the remote that came with your TiVo DVR or your TiVo Mini, and that you hold it so that the TiVo button points toward your TiVo DVR or your TiVo Mini.

• If your TiVo remote can work in RF (radio frequency) mode in order to control a TiVo DVR that is not within line-of-sight, make sure the TiVo remote is paired with the DVR. You’ll know if the TiVo remote is in RF mode if when you press a button you see a blue light at the top of the TiVo remote. If the light is red, that means the TiVo remote is in IR mode.

• Press any button on the TiVo remote. Does the activity light on the TiVo remote flash?
  • If the activity light does not flash, make sure the batteries are positioned correctly in the TiVo remote. If they are correctly positioned, try a new set of batteries. See the inside back cover of this guide for instructions on installing batteries.
  • If the activity light on the TiVo remote does flash, watch the lights on the front of the TiVo DVR or your TiVo Mini. If lights on the front of the TiVo DVR or your TiVo Mini
do not respond to the TiVo remote, restart your TiVo DVR or your TiVo Mini. See “Restarting your TiVo DVR or your TiVo Mini” on page 46 for instructions.

- You may not have the correct input selected on your TV. Use the Input, Source, or TV/Video button on your TV’s remote to change the input.

My Shows

I haven’t recorded enough shows to fill my TiVo DVR, but when I try to schedule more shows, the TiVo DVR says there isn’t room.

- The TiVo service includes smart scheduling features that track not only how much space you currently have on your TiVo DVR, but also how much space will be needed in the near future to record all the shows you have scheduled. If your TiVo DVR will be full in the near future, the TiVo service informs you and suggests options — such as allowing some shows to be deleted early — that will allow you to schedule additional recordings. With the TiVo service, you always have the final say over what gets recorded and how long it’s kept.

- The amount of recording space the TiVo DVR needs varies from channel to channel and from show to show. In general, the more action you see on your screen, such as in fast-moving sports or action movies, the more recording space is required. High-definition shows take up much more space than standard-definition shows.

How can I fit more shows in My Shows?

- To make space, delete some shows. To delete a show, highlight the title and press the CLEAR button.

- Reduce the number of recordings that are marked ‘Keep Until I Delete.’

- Set up Season Pass recordings with the Recording Option ‘First-run only’ or ‘New only’ to record only new episodes.
Watching Live TV

Can I watch a show while it’s being recorded?

• Yes, you can watch a show as it is being recorded; you can also watch any show from the My Shows list while other shows are being recorded.

Recording shows

Can I record more than one show at the same time, or watch one channel and record another?

The TiVo DVR is capable of recording different shows on different channels at the same time.

How can I record a show (or shows) when there is a conflict?

• The TiVo DVR gives each repeating recording a priority. You can resolve some conflicts using the Season Pass Manager to change priorities (repeating recordings are Season Pass shows and auto-recording WishList shows). To open the Season Pass Manager, go to TiVo Central, then choose ‘Manage Recordings & Downloads,’ then ‘Season Pass Manager.’ Select the show you know you want to record and move it higher in the list to make sure it has a higher priority.

• You can sometimes resolve recording conflicts by changing the ‘Stop Time’ or ‘Start Time’ Recording Options. (To open Recording Options, select the show from your My Shows List, then choose ‘Modify recording’ then ‘Recording options.’)

• If a single episode of a repeating recording conflicts with another show, you can select that episode in the To Do List and change it independently of the rest of the repeating recording. (To open the To Do list, go to TiVo Central, then choose ‘Manage Recordings & Downloads,’ then ‘To Do List.’)
• Set up Season Pass recordings with the Recording Option ‘First-run only’ to record only new episodes. You’ll be less likely to run out of space in the My Shows list and less likely to encounter conflicts.

I can’t find my show in a search even though I know it’s on.

• Your TiVo DVR or your TiVo Mini uses your Channel List to search for shows. Verify that the channel is selected in your Channel List. Does the channel have a check mark next to it? To give it one, highlight the channel and press the SELECT button. For more information on this and many other features, go to tivo.com/howto.

• Look on the Network screen (from the TiVo Central screen, select ‘Settings & Messages,’ then ‘Settings,’ then ‘Network’ for the time of the last successful connection to the TiVo service. If it was more than 36 hours ago, your TiVo DVR may be having trouble connecting to the TiVo service. Select ‘View network diagnostics,’ then ‘Test Connection’ to test the current settings. If the test connection does not succeed, see “General network troubleshooting tips” at tivo.com/support for connection troubleshooting. Once you have made a successful test connection, start a regular connection by selecting ‘Connect To The TiVo service Now.’ If your connection is successful, new program information will be downloaded and organized, and will become available to search in about one to five hours.

I can’t search for shows. The TiVo DVR says it is organizing program information.

• Your TiVo DVR may not have all its program information yet. After initial installation, the TiVo DVR downloads some program information from the TiVo service. More program information becomes available after the next time the TiVo DVR connects to the TiVo service. After 24 hours, full information (up to two weeks) is available.
• If the TiVo DVR loses power while it is organizing program information, the organizing process will stop until the TiVo DVR makes a successful connection to the TiVo service, and then will start again. If your TiVo DVR lost power while it was organizing program information, you can get it to start organizing again by starting a connection to the TiVo service. (From TiVo Central, select ‘Settings & Messages,’ then ‘Settings,’ then ‘Network,’ then ‘Connect to the TiVo service Now.’)

What happens if a live event I have scheduled to record goes into overtime?

• If the TiVo service detects that a recording you’re setting up is of a live show (like a sporting event or an awards show) you’ll see a message asking whether you’d like to add more time at the end of the recording, just in case it goes into overtime.

• If you are watching a show while it’s being recorded, you can add extra recording time from the Recording Options screen. (To open Recording Options, select the show from your My Shows List, then choose ‘Modify recording’ then ‘Recording options.’)

Is there a way to record a show that will not be aired for weeks or months?

• Create an auto-recording WishList search for shows that are not yet listed in the guide. To Create a WishList search, go to TiVo Central, then ‘Find TV, Movies, & Videos’ then ‘WishList Searches.’ For more information on WishList searches and many other features, go to tivo.com/howto.

• If you know the date, time, and channel on which the show will air, you can create a manual recording to record it. To create a manual recording, from TiVo Central choose ‘Manage Recordings & Downloads,’ then ‘Set Up a Manual Recording.’
Why wasn’t my show recorded?

• Make sure the TiVo DVR is connecting to the TiVo service. Check the status from TiVo Central by choosing ‘Settings’ then ‘Network.’

• View your History for an explanation of why the show did not record. History is the first selection in the To Do List. (To open the To Do list, go to TiVo Central, then choose ‘Manage Recordings & Downloads,’ then ‘To Do List.’) Here are some reasons why a show may not have recorded:
  • When Season Pass recordings and other repeating recordings conflict, shows are recorded according to their priority in the Season Pass Manager.
  • If the show was a rerun, your Season Pass recording may be set to record First Run Only shows.
  • The show may have been deleted from the My Shows list by someone else in your household.
  • The show may have been canceled by the network.
  • There may have been a conflict when requesting another show, and the proposed resolution was to delete the missing show earlier than planned. If you accepted that resolution, the show would have been deleted.
  • There may have been a power outage that affected the recording.

Audio and Video

How do I get rid of the bars at the top and bottom or sides of the picture?

Letterbox bars (at the top and bottom) and side bars may be added to a show by the broadcaster, by your TiVo DVR or your TiVo Mini, or by your TV. In some cases, it may be difficult to determine the source of the bars in order to determine how to eliminate them.
• Set the TiVo DVR or TiVo Mini’s Letterbox Color to gray. From ‘Settings & Messages,’ select ‘Settings,’ then ‘Video,’ then ‘Letterbox Color.’ Since most broadcasters add black bars, making the TiVo DVR or TiVo Mini bars gray will help you determine the source of the bars.

• Make sure your TV Aspect Ratio is set correctly. From ‘Settings & Messages,’ select ‘Settings,’ then ‘Video,’ then ‘TV Aspect Ratio.’

• Check your TV’s owner’s manual for information about how it may be adding letterbox or side bars to the picture.

The audio and video are out of sync.

• The audio and video may re-sync if you change channels.

• You may be able to re-sync audio and video by pressing the REPLAY button.

• Press the TiVo button to go to the TiVo Central screen, then press the LIVE TV button to return to live TV.

• Restart your TiVo DVR or your TiVo Mini. See “Restarting your TiVo DVR or your TiVo Mini” on page 46 for instructions.

My TiVo DVR or my TiVo Mini was working, but now the picture is frozen.

• Try changing channels several times.

• Press the PAUSE button , then the PLAY button .

• Restart your TiVo DVR or your TiVo Mini. See “Restarting your TiVo DVR or your TiVo Mini” on page 46 for instructions.
I don’t get a picture now, even though I have been able to get one in the past.

- Your TV may not be set to the correct input. Most TVs have an input button that says either “TV/Video,” “Input,” or “Source.” It may be on the TV or on the TV remote control. Look at your TV and TV remote and try changing the input setting.

- Use the RESOLUTION button on the back of your TiVo DVR or your TiVo Mini to cycle through the various video output formats.

- Someone in your household may have placed the TiVo DVR or your TiVo Mini in Standby mode. To return to normal mode from Standby, press either the TiVo button or the LIVE TV button.

My audio system is set up to play in stereo, but it is only playing mono.

- Make sure that Default Audio Program (stereo) is selected on the Audio settings screen. (From TiVo Central, select ‘Settings & Messages,’ then ‘Settings,’ then ‘Audio.’) Be sure you connected audio using the TiVo DVR or your TiVo Mini’s L/R Audio Out jacks.

I can’t select an alternate audio track.

- Recorded shows, such as those in the My Shows list, always have only one audio track, the one they were recorded with.

- You cannot change the audio track if you are watching a live show, but are not caught up to live TV. Catch up to live TV by pressing the ADVANCE button. Changing the audio program will clear the saved part of the show you are watching, so you will only be able to rewind live TV to the point where you changed the audio program.
My shows are playing in the wrong language.

• You may have selected the wrong language in the Default Audio Language setting. To modify this setting, select ‘Settings & Messages,’ then ‘Settings,’ then ‘Audio,’ then ‘Alternate Audio.’

I see a gray screen with a message that says “Searching for signal.”

Your TiVo DVR or your TiVo Mini is having trouble tuning to the channel you are on. Follow these steps to restore the video:

• Try changing channels. If the message appears on just a few channels, you may be tuned to a channel to which you do not subscribe, or you may be experiencing a weak signal on a channel to which you do subscribe.

• You may be experiencing a temporary cable outage; check with your service provider.

• Your video cable may have come loose. Make sure all the cable connections on the back of your TiVo DVR or your TiVo Mini are secure.

• The cables you are using to connect your TiVo DVR or your TiVo Mini to your TV or other equipment may be damaged or defective. Try exchanging the cables connected to the TiVo DVR or your TiVo Mini with other cables that you know are working properly.

Parental Controls

My Parental Controls are not working.

• For Parental Controls to work, they must be on (not temporarily turned off). When you enter your password to watch a show that violates Parental Controls, they are temporarily turned off. You can re-enable them on the Parental Controls screen (from the TiVo Central screen, select ‘Settings & Messages,’ then ‘Parental Controls’), or by putting your TiVo DVR or your TiVo Mini in Standby mode and then taking it out of
Standby. (Put your TiVo DVR or your TiVo Mini in Standby mode by selecting ‘Settings & Messages,’ then ‘Standby.’ To return to normal mode from Standby, press either the TiVo button or the LIVE TV button.)

Restarting your TiVo DVR or your TiVo Mini

You may need to restart your TiVo DVR or your TiVo Mini as a troubleshooting step.

**Note:** The restarting process can take 10 – 15 minutes.

To restart the TiVo DVR or your TiVo Mini, go to TiVo Central screen and select ‘Settings & Messages,’ then ‘Help.’ Choose ‘Restart or reset system,’ then ‘Restart the TiVo Box.’ As a safety measure, press the THUMBS DOWN button three times, then press the ENTER button.

**Note:** If you cannot access the TiVo menus, you can restart the TiVo DVR or your TiVo Mini by unplugging the power cord, waiting 15 seconds, and plugging the power back in.

When the process is complete, a TiVo welcome video may begin playing automatically. Press the TiVo button to bypass this video and go directly to the TiVo Central screen.
Remote control tips & shortcuts

• Press the TiVo button once to go to the TiVo Central screen, or twice to go to the My Shows list — your list of recorded shows.

• While watching live TV, press the SELECT button to see the mini-guide: a snapshot of what’s coming up on the next three channels.

• The CH UP/DOWN button does more than change the channel — it also pages up or down through lists of shows or menu items.

• Press the ADVANCE button to move forward 30 seconds. Press and hold to catch up to live TV or jump to the end of a recorded show.

• Press the REPLAY button to jump back 8 seconds. Press and hold to jump to the beginning of a show.
To navigate the on-screen menus, use the remote control’s arrow buttons to move to the option you want, then press SELECT.

Some TiVo® remote controls are an RF remote. This means that the remote can control your TiVo® box even if the box is not in direct line of sight with the remote (for instance, if it is behind a cabinet door).

If you have trouble using the remote in RF mode, or if you purchase additional remotes, you may need to “pair” the remote to your DVR before using it. To program or pair your TiVo® remote, press the TiVo button to go to the TiVo Central® screen and select ‘Messages & Settings,’ then ‘Settings,’ then ‘Remote, CableCARD, & Devices,’ then ‘Remote Control Setup.’ Follow the easy on-screen instructions.

For more information on this and many other features, go to tivo.com/howto.

Glossary of icons

**My Shows**
- Plain folder – contains more than one episode of the same series.
- Folder with red or blue dot – contains a show that is currently recording (red) or downloading/transferring (blue).
- Folder with white star – contains one or more shows recorded by a WishList® search.
- Folder with Suggestions icon – contains all shows recorded as TiVo® Suggestions.
- This show is a TiVo® Suggestion. TiVo® Suggestions are recorded only if space is available, and are the first to be deleted when space is needed.
- Other TiVo® boxes on your home network.

**To Do List & Upcoming Episodes**
(These icons appear beside shows scheduled to be recorded or downloaded.)
- Show will be recorded or downloaded as an individual recording (not part of a Season Pass® recording or WishList® search).
- Show will be recorded or downloaded as part of a Season Pass recording.
- Show will be recorded as part of a WishList® search.

**Customizing your TiVo® remote**

When programmed, the POWER, INPUT, VOLUME, and MUTE buttons on the TiVo® remote can control your TV or AV receiver.

Some TiVo® DVR remote controls are an RF remote. This means that the remote can control your TiVo® box even if the box is not in direct line of sight with the remote (for instance, if it is behind a cabinet door).

If you have trouble using the remote in RF mode, or if you purchase additional remotes, you may need to “pair” the remote to your DVR before using it. To program or pair your TiVo® remote, press the TiVo button to go to the TiVo Central® screen and select ‘Messages & Settings,’ then ‘Settings,’ then ‘Remote, CableCARD, & Devices,’ then ‘Remote Control Setup.’ Follow the easy on-screen instructions.

For more information on this and many other features, go to tivo.com/howto.

**Using the on-screen menus**

To navigate the on-screen menus, use the remote control’s arrow buttons to move to the option you want, then press SELECT.

The LEFT arrow button often takes you to the previous screen.

**On-Screen Arrows**

The arrows that appear on the highlight bar show the directions you can move. For example, on this screen, you could press the RIGHT arrow to view details about the highlighted title, or the LEFT arrow to go back to the previous screen.

**Discovery Bar**

The Discovery Bar is the bar of images across the top of the TiVo Central screen and other menu screens. Press the UP arrow to move up to the Discovery Bar, then the LEFT and RIGHT arrows to move around. Select an image that interests you to learn more about that item.
The TiVo® Remote

The TiVo® button takes you to the TiVo Central® screen, the starting point for all your TiVo features and settings.

If programmed, TV PWR turns your TV on or off.

Use Input to select the input (such as TiVo box, DVD player, game system) your TV displays.

Back goes back to the previous screen (in certain apps).

Guide takes you to the program guide, where you can find shows to watch or record. Press it again to see filtered views.

If programmed, Volume and Mute control the volume on your TV or AV receiver.

Play, Pause, Rewind, Fast-Forward or play shows in Slow Motion. Press Rewind and Fast-Forward up to three times for three speeds.

Replay repeats the last 8 seconds of the show. Press and hold to jump to the beginning of a show.

The letter buttons sort and filter views. Look for the on-screen tips.

Clear removes the display of the info banner or program guide, and deletes titles from the My Shows or To Do list.

This information is specifically for the TiVo DVR remote control. For detailed information about remote controls for the TiVo Mini go to www.tivo.com.

Live TV takes you to live TV. If you’re watching live TV, use it to cycle through the tuners.

Info shows the info banner while watching live TV; press it again to make it disappear.

Use Zoom to change aspect ratio of shows on your TV or to return to full-screen from the Video Window.

Press Select to choose menu items or, when watching live TV to bring up the Mini Guide.

Use the arrow buttons to navigate the TiVo menus and the program guide.

Use the Channel Up/Down buttons to change the channel and to page up or down while in the program guide or TiVo menus.

Use the Channel Up/Down buttons to rate shows, collections, or video providers for TiVo Suggestions.

Use the Thumbs Up and Thumbs Down buttons to rate shows, collections, or video providers for TiVo Suggestions.

Advance moves forward in 30-second increments; press and hold to jump to the end of the show. Or, press Advance to jump to the next tick mark when fast-forwarding or rewinding.

On TiVo DVRs that record shows, press Record to record the show you’re watching, or to set up a recording for a show selected in the guide.

On Demand takes you to the main screen for video-on-demand options.

Enter/Last returns you to the last channel tuned to in live TV.

Guide takes you to the program guide, where you can find shows to watch or record. Press it again to see filtered views.

Replay repeats the last 8 seconds of the show. Press and hold to jump to the beginning of a show.

The letter buttons sort and filter views. Look for the on-screen tips.

Clear removes the display of the info banner or program guide, and deletes titles from the My Shows or To Do list.

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The TiVo® Service Quick Guide